

FILE AND PERSONAL INFORMATION

To ensure the confidential nature of the personal information held about you, INDUSTRIAL-ALLIANCE LIFE INSURANCE COMPANY will establish a file whose purpose is to offer you insurance products according to your needs. This file will contain the information required for this purpose. Only the employees or representative who need this information to carry out their work, or any other person whom you authorize, will have access to this file. Your file will be kept in the offices of INDUSTRIAL-ALLIANCE LIFE INSURANCE COMPANY.

You are entitled to consult the personal information contained in this file and, if applicable, to have it rectified, by sending a written request to the following address: INDUSTRIAL-ALLIANCE LIFE INSURANCE COMPANY, Access Officer, 1080 Saint-Louis Road, Sillery, PO Box 1907, Station Terminus, Quebec City, QC G1K 7M3

We may request that you pay reasonable expenses for any copies of your file.